



## LIMITED WARRANTY

Updated: 5/23/2022

### **TERM COMMENCEMENT:**

Limited warranty term commences on the date product is received by the customer.

### **2-YEAR PARTS EXCHANGE LIMITED WARRANTY:**

All parts for the pedicure spa chair model: Prestige, Envision Spa, Elite, Liberte, Luminous, and Infinity.

### **90-DAY PARTS EXCHANGE LIMITED WARRANTY ON INDIVIDUAL PARTS SOLD:**

All purchased parts will be covered for 90-Day parts exchange only.

### **NON-WARRANTY PRODUCT:**

This Limited Warranty is not covered on Furniture, Technician Stools/Customer Chairs, and Accessories.

### **PART REPLACEMENT SHIPPING FEE:**

Shipping fees for replacement parts are covered under this Limited Warranty. Customers must return the defective parts to Lexor. at the customer's expense. The defective part must include the RETURN AUTHORIZATION NUMBER (RMA number) which is provided by Lexor's Customer Support Representative. The RMA number will help us locate the parts and complete the service in a timely manner. Lexor is not responsible for missing/lost returned defective parts which are being returned without the RMA number issued.

### **PARTIAL TERMS AND CONDITIONS OF LIMITED WARRANTY:**

Wear and tear, thermal stress crack on glass and marble, physical damage, abuse, misuse, and accidental events are not included in this Limited Warranty. Replacement parts are supplied with instructions and specially designed for simple installation; therefore, do not require a technician onsite.

### **SHIPPING DAMAGE CLAIM:**

Shipping damages must be reported within Twenty-Four (24) Hours after receiving the products. Customers must inspect the shipment to make sure there are no damages prior to signing the Bill of Lading ( BOL - provided by the trucking company). If there is any damage to the shipment, please notate it on the BOL before signing it and contact Lexor's Customer Support immediately for making a damage report.

### **WARRANTY DISCLAIMER:**

Lexor shall have no obligation to repair, replace or refund until the verification process is completed. This limited warranty applies only to Lexor Pedicure Spa Chairs utilized in the United States. This Limited Warranty is not transferable. This Warranty is void if products are removed from their initial location of shipment as provided in the invoice. Furthermore, the Limited Warranty is void if the product is subjected to improper maintenance, negligence, improper cleaning, or any other circumstances beyond Lexor's control.

Continuing a policy of constant research and development to improve the quality of our products. Lexor, Inc. reserves the right to change pricing, parts, designs, and specifications without prior notice or obligation under this Limited Warranty.

**Lexor Manufacturing, LLC.**  
**7400 Hazard Ave. Westminster, CA 92683**  
**Customer Support (800)559-3030**